

# IAB Agenda

- **Opening Remarks** (*Tony Cieri*)
- **OMB Perspective on HSPD-12 Progression** (*Carol Bales, OMB*)
- **HR 1 - Federal Preparedness Requirements** (*Chris Geldart, DHS/FEMA*)
- **NIST Update** (*Bill Macgregor, NIST*)
- **Unique ID- Federal Employee and Foreign National** (*Phong Ngo and Mark Pekrul, OPM*)
- **DHS' Credentialing Framework Initiative** (*Patricia Cogswell, DHS*)
- **Lessons Learned from a Shared Service Provider (SSP) Solution** (*Steve Duncan, GSA*)
- **E-authentication** (*Myisha Frazier-McElveen, GSA*)
- **HSPD-12 Status Update--NASA** (*NASA*)
- **Printed & Electronic Data on the Credential** (*NASA*)
- **Closing Remarks** (*Mike Butler, GSA*)

Federal Acquisition Service

# USACCESS Program

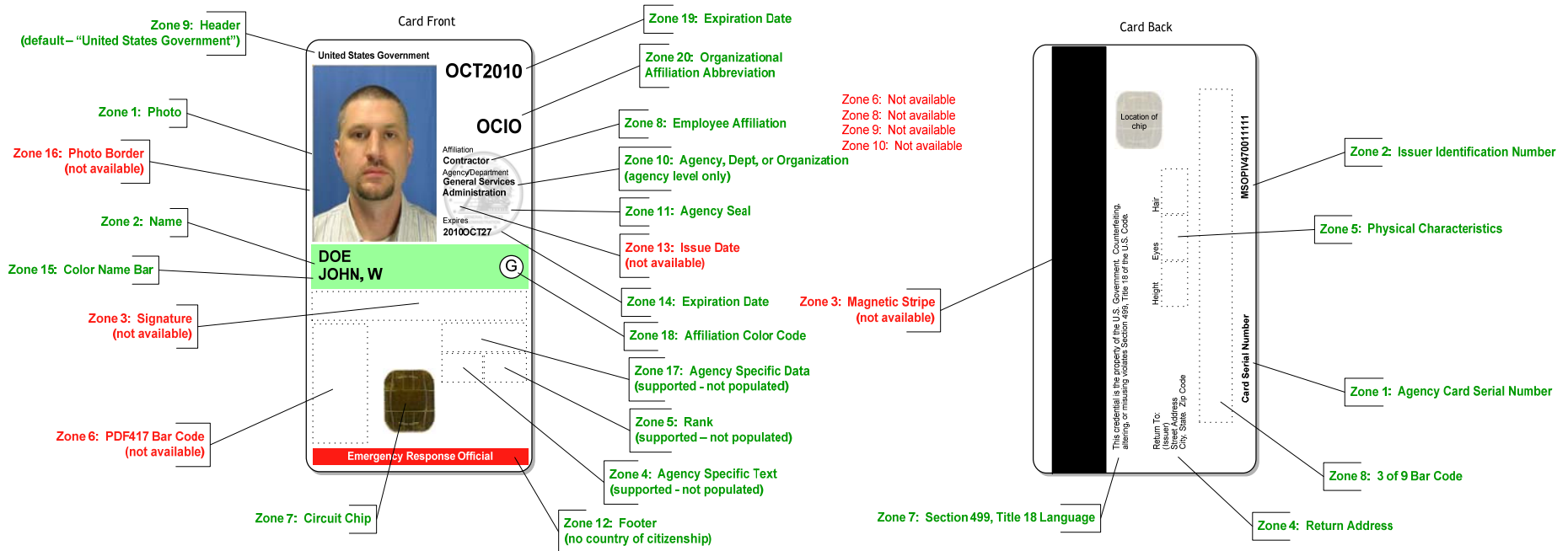
## Lessons Learned from a Shared Service Perspective

Steve Duncan    GSA MSO

January 15, 2008

Federal Acquisition Service

# GSA Card Topology



## Federal Acquisition Service

# Loading Card Configuration

- Set Card Auth serial number in the Database
- Check all addresses and confirm they have proper room numbers
- Set the OU and Entrust configurations
- Confirm the configuration with the NIST 800-87 agency codes
- Confirm site contacts
- Check the agency seal configuration and confirm the connection and data set with Card manufacturer
- Check user container configuration
- Verify SOI/SON if provided
- Load the agency card policies
- Add the Active Directory info in the IDMS/CMS
- Build Agency profile
- Add groups to the CMS
- Transfer build info to Timetrade
- Load the role holders.

## Federal Acquisition Service

## Deployments

- Installation of workstations difficult (coordination)
  - GSA MSO is a 'foreign' system on customer networks. Requires review of C&A and interconnect agreements to be signed
  - Configuration at every site is unique
- Enrollment Plan – agencies still developing enrollment plan for their agencies
- Updated Deployment strategy to tie into agency enrollment plan
- Enrollment Station Usage

## Technical Accomplishments

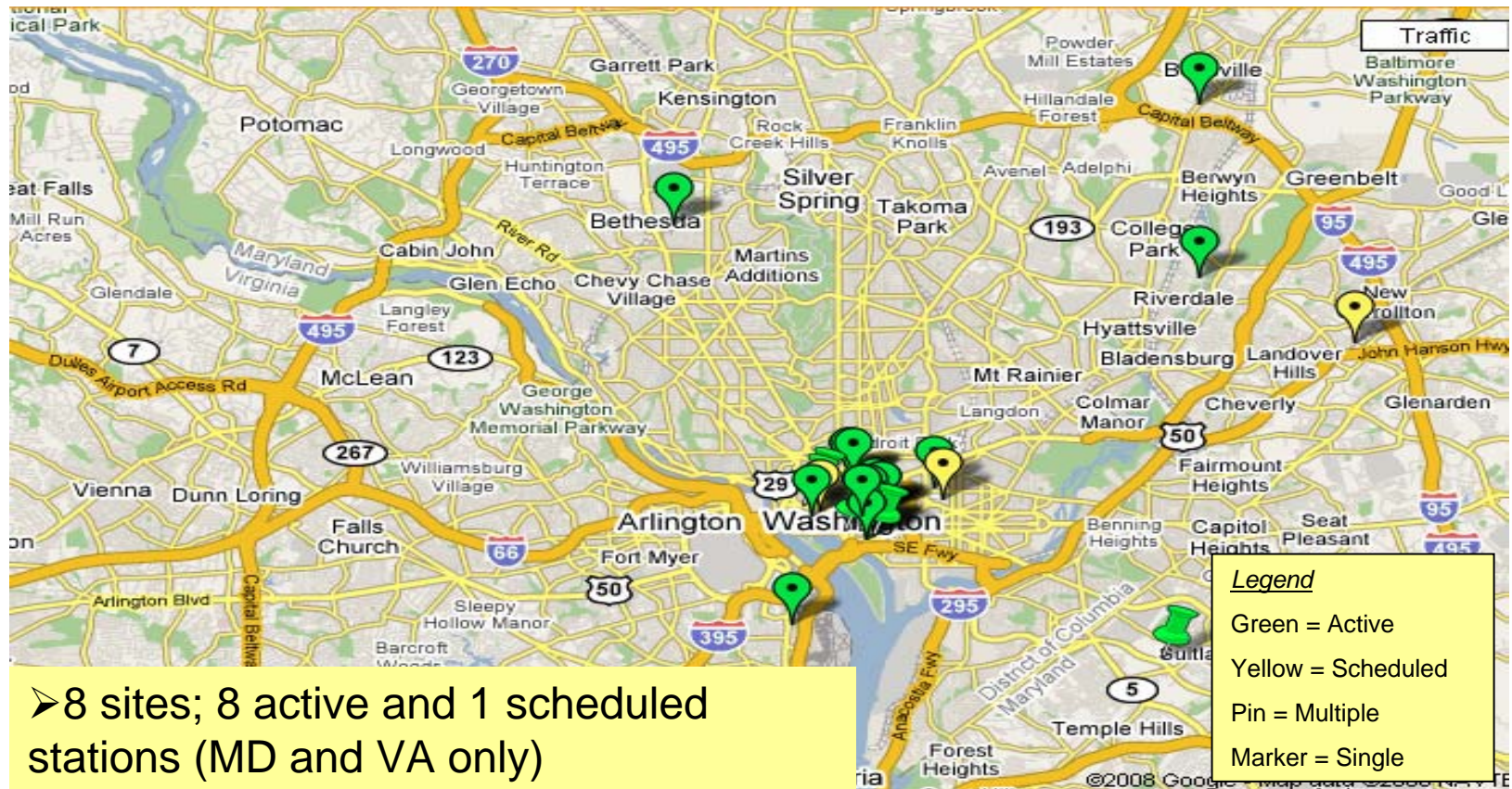
- Web Services interface to facilitate the input of data directly from Agency HR Systems
- Implemented numerous enhancements as a direct results of Agency feedback
  - Email updates
  - Workflow enhancements
  - Implemented new reporting capability to provide real time status of applicants to role holders
  - GUI changes

## Program Priorities

- Data clean up – agencies have to gather and clean up sponsorship information
  
- System upgrades
  - Further enhance role administration/scope
  - Operationalize OPM interface
  - Implement capability to automatically resend emails to applicants who have not taken action
  - Reporting enhancements
  - Improve Activation Experience

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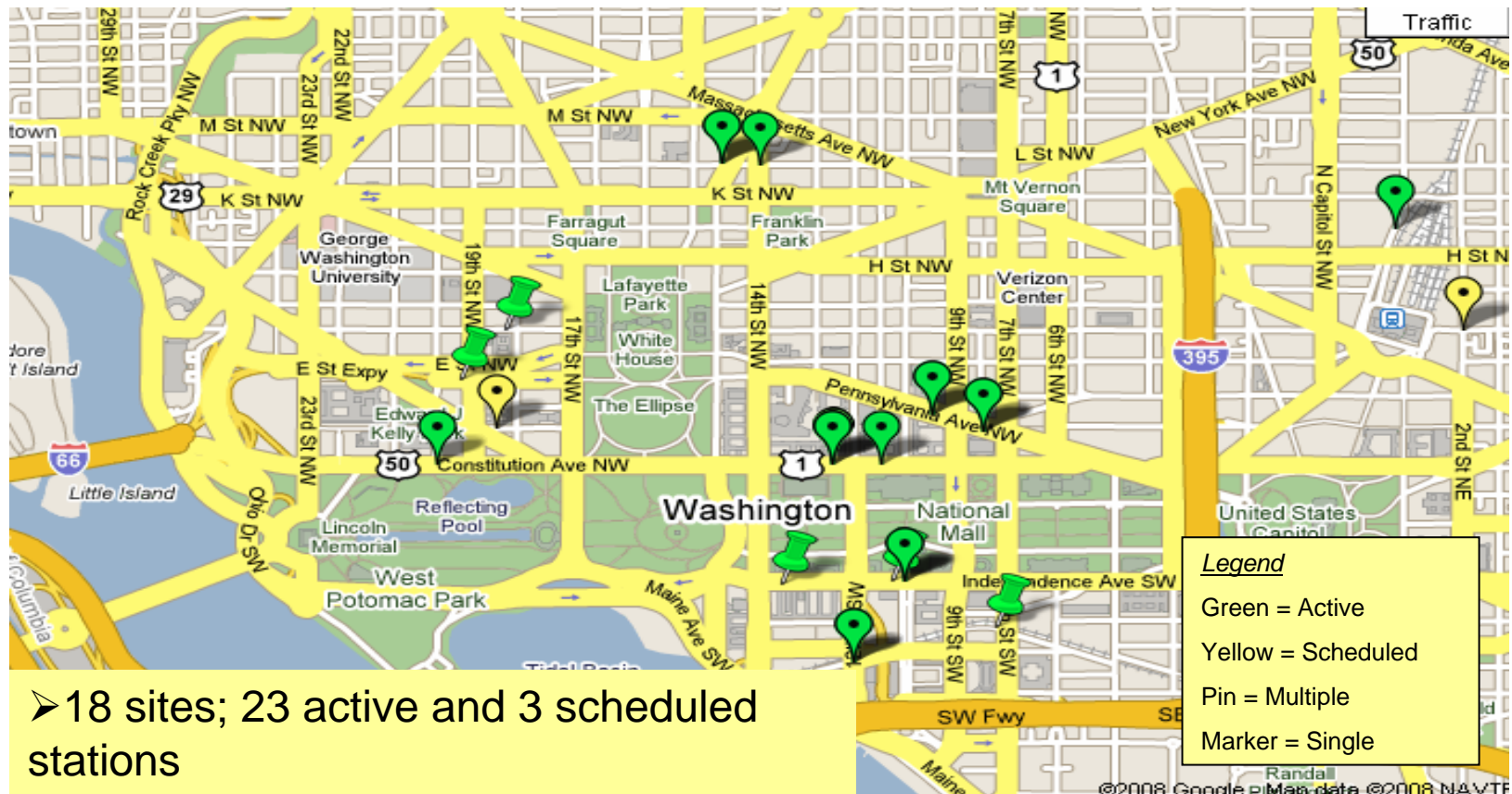
# Current NCR Deployment Sites (MD/VA view)



➤ 8 sites; 8 active and 1 scheduled stations (MD and VA only)

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Current NCR Deployment Sites (DC view)



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# Current National Deployment Sites



➤ 47 sites; 58 active and 21 scheduled stations

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# Proposed Deployment Plan End-State Cities

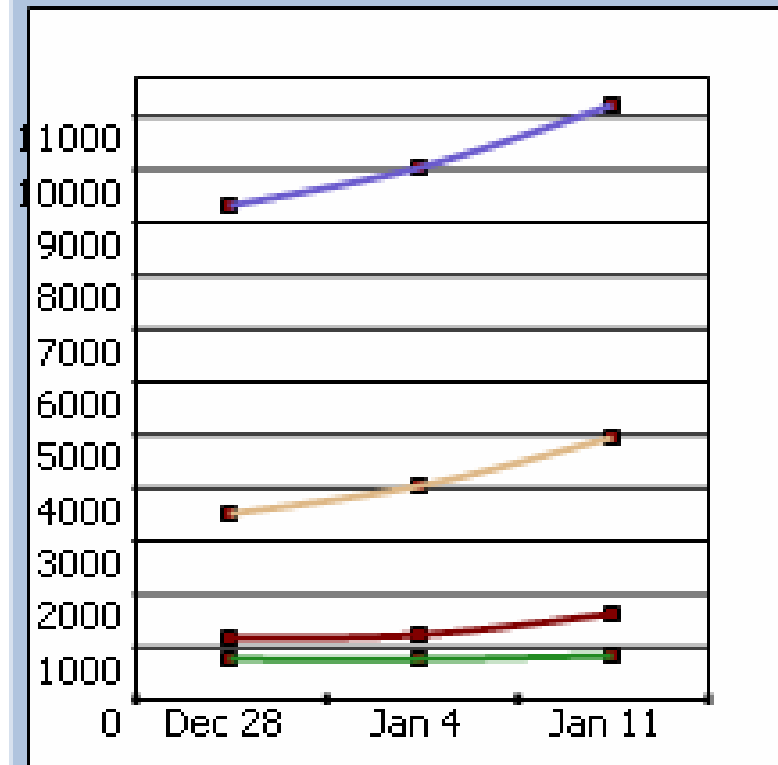


## Federal Acquisition Service

## Current Statistics

- Sponsored: 11,224
- Enrolled: 4,953
- Cards Delivered: 1,639
- Cards Activated: 909

Program Totals



## Federal Acquisition Service

## Lessons Learned

- Communicate
  - Website [www.fedidcard.gov](http://www.fedidcard.gov)
  - Newsletter “Blue Top”
  - Customer Call
- Ask For Help
  - Deployment Working Group
  - PKI Working Group
  - User Groups (just starting)
- Set Expectations

# Questions ?

Steve Duncan

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