



**Homeland Security
Presidential Directive 12
Shared Services
Credentials**

**GSA HSPD-12 Managed Services Office
Information Briefing
Interagency Advisory Board
January 16, 2007**



Agenda

GSA HSPD-12 Managed Services Office (MSO) Solicitation

Solution Overview

- **Scope**
- **Schedule**
- **Enrollment Station Deployment and Service Requirements**
- **Information System Certification & Accreditation**
- **Operational Capability Demonstration (OCD)**

Questions & Answers



GSA MSO HSPD-12 Solicitation

□ Requirements

- Requirement is for strong technical review prior to award and understanding credentialing as a SYSTEM
 - 60 specific technical requirements and business checkpoints for OCD
 - Emphasis on C&A and business documentation prior to 'Go Live'
 - Emphasis on demonstrated and understood security architecture
 - Aggressive implementation schedule
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GSA MSO HSPD-12 Solicitation

Emphasis on Customer Service

- Focus on quality, privacy and positive customer experience
 - Support for 40 existing customer agencies + new customers
 - Customer end user count is 420,000
 - Churn estimated at 10%
 - Awardee to provide detailed reports to GSA for customer agencies tracking, control and billing
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Clarification of Specific Business Requirements

- Flexibility for enrollment assets (discussed in detail)
 - 125Khz antenna support
 - Defined shipping model
 - Quality control across the business process
 - Security and secure post issuance



GSA MSO HSPD-12 Solicitation - SCHEDULE

RFQ Released on January 12, 2007

- Operational Capabilities Demonstration (OCD)**
 - Test Plan Due 2 weeks after release
 - Demonstrations Begin 4 weeks after release

 - Proposals Due February 2, 2007**
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Anticipated Program Milestones

- **Milestone 1A – Initial Functionality - key functionality and delivery of key documents.**
 - **Milestone 1B - Updated functionality - Updated Key functions & documents, training scripts**
 - **Milestone 1C - Infrastructure Build out - Initial host site, updated documents for ATO, receive key interfaces and review policies**
 - **Milestone 2A- initial production - project management principles, deployment & operations of min. 4 enrollment stations, training and helpdesk.**
 - **Milestone 2B - Full equipment roll-out - Establish second hosting site, Update operating Authority, deployment of min. 4 additional stations, reports and tested interfaces**
 - **Milestone 3A - Deploy enrollment stations - deploy 225 enrollment stations with registrars.**
 - **Milestone 4A – Steady State: Continue to provide all products and services including the Business Continuity requirements**
 - **Milestone 5A - Steady State: Continue to provide all products and services including the Business Continuity requirements**
 - **Milestone 6A - Steady State: Continue to provide all products and services including the Business Continuity requirements**
 - **Milestone 7A - Steady State: Continue to provide all products and services including the Business Continuity requirements**
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Seat Pricing Objective

GSA seeks a Schedule 70 SIN 132-62 Procurement

GSA HSPD-12 MSO Seeks

- Seat Pricing discounts from the schedule contract prices
 - Quantity seat price discount schedule
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Approach to Enrollment

❑ Flexibility to Support Customer Requirements

Those who want FULL SERVICE (enrollment + registrar services)

Those who want CAPABILITY (do their own enrollment)

Those who want only enrollment services

❑ 225 Stations in Core Service Capability

200 fixed stations - 100 with registrar labor for 1 year ... after that by CLIN

25 Mobile (moved and set up by contract tech support)

A notional schedule and location matrix is defined in the RFP



National Deployment Plans

City	State	Total	Registrar Requested?	Fixed Stations
Washington	DC	65,731	X	17
Richland	WA	15,655	X	4
Aiken	SC	13,594	X	3
Arlington	VA	11,951	X	3
Los Alamos	NM	11,419	X	3
Oak Ridge	TN	10,697	X	3
Livermore	CA	9,445	X	2
Kansas City	MO	9,208	X	2
Albuquerque	NM	8,575	X	2
Broomfield	CO	6,007	X	1
Fort Worth	TX	5,314	X	1
Suitland	MD	4,644	X	1
Atlanta	GA	4,343	X	1
Chicago	IL	5,020	X	1
New Orleans	LA	3,870	X	1
Berkeley	CA	3,833	X	1
Idaho Falls	ID	3,688	X	1
New York	NY	3,611	X	1
Argonne	IL	3,171	X	1
Upton	NY	3,058	X	1
Philadelphia	PA	3,049	X	1
Amarillo	TX	2,971	X	1
San Francisco	CA	2,938	X	1
Portland	OR	2,744	X	1
Niskayuna	NY	2,600	X	1
Gaithersburg	MD	2,584	X	1
Silver Spring	MD	2,417	X	1
St Louis	MO	2,259	X	1
Lakewood	CO	2,146	X	1
Beltsville	MD	2,135	X	1
Batavia	IL	2,006	X	1

City	State	Total	Registrar Requested?	Fixed Stations
Morgantown	WV	827	X	1
Independence	MO	823		1
St Paul	MN	812	X	1
Dallas	TX	808	X	1
Missoula	MT	783	X	1
Little Rock	AR	761	X	1
Asheville	NC	755	X	1
Newport News	VA	727	X	1
Tucson	AZ	767		1
Jackson	MS	707	X	1
Anchorage	AK	671	X	1
Hamilton	MT	663		1
Salt Lake City	UT	643		1
Quincy	CA	633		1
Miami	FL	598	X	1
Redding	CA	590		1
Trenton	NJ	577		1
Peoria	IL	569		1
French Camp	CA	563		1
Columbia	MO	562		1
San Bernardino	CA	554		1
Pittsburgh	PA	550		1
Eugene	OR	546		1
Columbus	OH	533	X	1
Milwaukee	WI	525		1
Memphis	TN	521		1
Harrisburg	PA	519		1
Olympia	WA	516		1
Bend	OR	511		1
Flagstaff	AZ	504		1
Omaha	NE	503		1



National Mobile Sites

Stop 1	Stop 2	Stop 3	Stop 4	Stop 5	Stop 6	Stop 7	Stop 8
Prescott, AR	Springerville, AZ	Silver City, NM	Las Cruces, NM	Albuquerque, NM	Santa Fe, NM	Pueblo, CO	Lubbock, TX
Okanogan, WA	Colville, WA	Orofino, ID	Mccall, ID	Council, ID	Baker City, OR	John Day, Or	Pendelton, OR
Medford, OR	Roseburg, OR	Coquille, OR	Redmond, OR	Prineville, OR	Sandy, OR	Yakima, WA	Mt Vernon, WA
Salmon, ID	Darby, MT	Great Falls, MT	Townsend, MT	Billings, MT	Rapid City, SD	Custer, SD	Chadron, NE
Twin Falls, ID	Logan, UT	Provo, UT	Richfield, UT	Cedar City, UT	Grand Junction, CO	Montrose, CO	Durango, CO
Garden City, KS	Dodge City, KS	El Reno, OK	Norman, OK	Wichita, KS	Topeka, KS	Beatrice, NE	Dakota City, NE
Livermore, CA	Livermore, CA	Livermore, CA	Martinez, CA	San Jose, CA	Bishop, CA	Clovis, CA	Porterville, CA
Laguna Niguel, CA	Long Beach, CA	Bell, CA	Riverside, CA	Arcadia, CA	San Fernando, CA	Saugus, CA	Lompoc, CA
Oakland, CA	Stockton, CA	Folsom, CA	Placerville, CA	Nevada City, CA	Susanville, CA	Reno, NV	Eureka, CA
Fort Worth, TX	Fort Worth, TX	Fort Worth, TX	Belton, TX	Austin, TX	Alice, TX	Mission, TX	Weslaco, TX
Broomfield, CO	Broomfield, CO	Broomfield, CO	Broomfield, CO	Loveland, CO	Cheyenne, WY	Laramie, WY	Casper, WY
Grand Forks, ND	Watertown, SD	Sioux Falls, SD	Fort Snelling, MN	Two Harbors, MN	Rhineland, WI	Crandon, WI	Green Bay, WI
Chicago, IL	Chicago, IL	Davenport, IA	West Union, IA	Ottumwa, IA	Overland, MO	Fairview Heights, IL	Murphysboro, IL
Kansas City, MO	Kansas City, MO	Carthage, MO	Springfield, MO	Houston, MO	Bloomfield, MO	Cadiz, KY	Tell City, IN
Fayetteville, AR	Russellville, AR	De Queen, AR	Hot Spgs Natl Park, AR	Rittgart, AR	Rayville, LA	Forest, MS	Laurel, MS
Huntsville, TX	Baton Rouge, LA	Pascagoula, MS	Mobile, AL	Stoneville, MS	Starkville, MS	New Brockton, AL	Dawson, GA
Ft Pierce, FL	St Petersburg, FL	Tampa, FL	Orlando, FL	Tallahassee, FL	Jacksonville, FL	Charlotte, NC	Lumberton, NC
Atlanta, GA	Gainesville, GA	Fort Gillem, GA	Macon, GA	Auburn, AL	Birmingham, AL	Huntsville, AL	Knoxville, TN
Louisville, KY	London, KY	Findlay, OH	Cleveland, OH	Canton, OH	Bruceton, PA	Tionesta, PA	State College, PA
Grand Rapids, MI	Battle Creek, MI	East Lansing, MI	Albion, IN	West Lafayette, IN	Vernon, IN	Charleston, IL	Champaign, IL
Cincinnati, OH	Ironton, OH	Charleston, WV	Marietta, OH	Elkins, WV	Charles Town, WV	Frederick, MD	Hagerstown, MD
Newark, NJ	Robbinsville, NJ	Plainsboro, NJ	Wyndmoor, PA	Newtown Square, PA	Baltimore, MD	Franconia, VA	Springfield, VA
Buffalo, NY	Canandaigua, NY	Norwich, NY	Albany, NY	Amhearst, MA	Burlington, VT	Concord, NH	Durham, NH
Suitland, MD	Annapolis, MD	Harrisonburg, VA	Wise, VA	New Ellenton, SC	Aiken, SC	Aiken, SC	Aiken, SC
Sitka, AK	Ketchikan, AK	Petersburg, AK	Hilo, HI	Washington, DC	Washington, DC	Washington, DC	Washington, DC



C & A Requirements

REFINED DEFINITION OF CONTRACTOR REQUIREMENTS:

- Test environment required
 - SECURITY ARCHITECTURE REQUIRED:**
 - **More than C & A, it requires a systematic approach to system-wide security and privacy.**
 - Provides Certification and Accreditation (C&A) of IT systems and PIV processes;
 - References: C&A of the PIV process (NIST 800-79) and C&A of the IT systems (NIST 800-37).
 - C & A documentation specified as deliverables
 - Privacy Impact Assessment:**
 - Evaluates the controls within a system of record;
 - IAW System of Records Notice (SORN) published in the Federal Registrar;
 - APL ... what is shown at OCD cannot be substituted**
 - Card configuration testing/approval is required prior to award**
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Operational Capability Demonstration

❑ Objective

- RFQ Requirement
- Review and Evaluate End-to-End PIVII System Solution

❑ Requirements

- Functional
 - Use Case
 - Evaluation Comments
 - Test Plan
 - **System Architecture**
 - **Security Architecture**
 - **User Interface**
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OCD Conditions & Assumptions

Maximum 5 hours for Demo

1 Reset for System or Utility Failure

Mapped to Use Cases

- Sponsorship
- Enrollment
- Adjudication
- Issuance
- Activation
- Credential Usage

Demo must include Secure Card Management w/Post-Issuance Capabilities

Questions?



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